

1. NHANGANYAYA (PREAMBLE)

Health Service Commission yakagadzwa pasi pe Health Service Amendment Act Number 9 ya2022 kuti:

- i. igadzirise Health Service uye ichipa hutungamiri hwayo pamwe nemamiriro ebasa evashandi vayo;
- ii. igadzirise kutamiswa kwevanhu vari muPublic Service vanoita mabasa ehutano kuenda kuHealth Service;
- iii. uye kugadzirisa zvese zvine chekuita nezviri pamusoro apa.

2. CHINANGWA CHEHEALTH SERVICE COMMISSION (VISION)

Kuva nehutano hwepamusoro-soro pasi rose muZimbabwe ine budiriro huru.

3. CHIREVO CHEBASA (MISSION STATEMENT)

Kufambisa hurongwa hwehutano hunosanganisira munhu wese muZimbabwe kuburikidza nevashandi vane hunyanzvi uye vanokurudzirwa.

4. ZVINOKOSHA (VALUES)

Unyanzvi (Professionalism)
Kururamisira uye kusiyana-siyana (Fairness & Diversity)
Kushanda zvine mutsindo (Efficiency)
Kuzvidavirira (Accountability)
Kujeka (Transparency)
Kupindura nenguva (Responsiveness)
Kuvandudza zvinhu (Innovation)

5. MITEMO YEKUSHANDA (TERMS OF REFERENCE)

Bumiro reMitemo reZimbabwe
Health Service Amendment Act, 2022
Public Entities Corporate Governance Act
Health Service Act 15:16 nemitemo yayo
HSC Circulars
Labour Act Chapter 28:01
Statutory Instruments
Official Secrecy Act

6. MABASA (FUNCTIONS)

- a) kugadza vanhu vane hunyanzvi kuzvinzvimbo muHealth Service.
- b) kugadzira mazinga ebasa nekumisikidza mamiriro ebasa.
- c) kutonga nekupa zvirango kuvashandi.
- d) kuongorora nekugadzirisa zvichemo zvevashandi.
- e) kuona kuti basa rinoitwa zvakanaka uye vashandi vari kugara zvakanaka.
- f) kuona kuti basa rinoitwa zvakanaka uye pasina kusarura.
- g) kupa mazano kuPresident neMinister.
- h) kutarisa hurongwa hwehutano neruzhinji.
- i) kutarisa mashandiro emabhodhi ezvipatara.
- j) kusimudzira misimbotti yeBumbiro reMitemo (Sections 194 & 298).
- k) kuita mamwe mabasa anopihwa neMutemo.

7. KURONGWA KWEKOMISHINI (ORGANISATION)

Health Service Commission inoumbwa ne:

- Sachigaro (Chairperson)
- Mutevedzeri weSachigaro (Deputy Chairperson)
- MaCommissioner mashanu (5)

Inotsigirwa neSecretariat inotungamirirwa neSecretary.

MADHIPATIMENTI:

Human Resources

Conditions of Service and Industrial Relations

Finance and Administration

Monitoring and Evaluation

Performance Improvement and Development

ZVIKAMU:

Corporate Services

Information and Communication Technology

Internal Audit

Legal

Public Relations

Procurement Management

8. VATENGI VEDU (OUR CLIENTS)

External Clients:

Nhengo dzeHealth Service

Ministry of Health and Child Care nemamwe maMinistry

Paramende yeZimbabwe

Development Partners
Vanhu vanoshandisa mabasa ehutano
Masangano ezvehutano
Unions
Midhiya
Vanotsvaga basa

Internal Clients:
Vashandi veSecretariat
MaCommissioner

Stakeholders:
WHO
Global Fund
UNICEF
UNDP
HPA
Masangano edzidzo

9. ZVATINOZVIPIRA (COMMITMENT)

Mikana yakaenzana yemabasa
Vashandi vane hunyanzvi
Ruzivo rwakakodzera
Nzvimbo yakanaka yebasa
Nzira dzekunyunyuta
Mikana yekukura pabasa
Kuchengetedzwa kweruzivo
Dzviriro kubva mukushungurudzwa

10. KUSHANDA NEKUNAKA (SERVICE EXCELLENCE)

Mahofisi anoshanda 07:45–16:45 mazuva evhiki
Nyaya dzinogadziriswa nekukurumidza
Hurukuro dzebasa dzinopedzwa mukati memazuva 30
Mafoni anopindurwa zvine ruremekedzo
Kutenga kunoitwa zvine pachena

11. ZVATINOTARISIRA KUBVA KUVATENGI

Vape ruzivo rwechokwadi
Vave vakatendeseka
Varemekedze vashandi

Vapfeke zvine mwero
Vataure nezvehuwozi kana kushungurudzwa
Vape mhinduro yakatendeseka

12. KUONGORORWA KWECHARTER

Charter ichaongororwa gore rega rega kuitira kuti irambe yakakodzera.

13. NZIRA DZEKUPA MHINDURO (FEEDBACK MECHANISM)

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